

## RESTOCKING AND ADMINISTRATION FEES

Applicable from 3 May 2010

For Franklin Electric (Australia) Pty Ltd

Admin and restock fee amount	Criteria
7.5%	Up to 14 days from date of despatch
15%	From 15 to 30 days from date of despatch
35%	Past 31 days from date of despatch

*Extract from Franklin Electric (Australia) Terms and Condition of Sale.*

### **G: RETURN OF PRODUCT**

1 Any product(s) requested to be returned for credit must have prior written approval via a Return material Authorisation (RMA) before return. A copy of the RMA must be returned with the products. All returns are subject to restocking and administration fees, a schedule of current fees is available from the web site: [www.franklin-electric.com.au](http://www.franklin-electric.com.au)

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Subject to these Terms and any applicable law, products despatched and held by the purchaser over 30 days may only be returned at Franklin Electric (Australia's) discretion and with prior approval. Products that have been used in any way, connected electrically, connected to a pump and tested, submerged, water flowed through, altered or changed ready to installed are considered used and not returnable.

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All products returned are subject to inspection of product and packaging at Franklin Electric (Australia) prior to being accepted. Damage to returned product and boxes/cartons/crates are subject to rejection and returned to the Purchaser at their expense.